

Terms and Conditions

POLICY NAME	Terms and Conditions
DATE OF ISSUE	1/2/2024
POLICY COVERAGE	All swimmers, staff and volunteers
DATE OF REVIEW	20/01/2025
CONTROLLING BODY	Cheltenham Swimming Club

Core Expectations

Cheltenham coaches expect our swimmers to engage in a manner that is respectful to their teammates, coaches, and club affiliates. This includes allowing teammates to train to the best of their ability and leading each other by example.

Strong work ethic, teamwork, and humility are our core values and we expect our swimmers to adhere to these standards. Cheltenham members are held to the highest standard and expected to be leaders within their squad and the club by behaving in a way that sets a positive example for everyone around them.

Squad Training

I understand that invitation to all competitive squads is at coaches' discretion and based on a number of factors beyond performance times alone.

I agree to respect the coaches' decision regarding any, and all, squad moves, with the final decision resting with the Head Coach.

I understand that ALL swimmers, and parents, are required to adhere to the code of conduct and any failure to do so may result in suspension or expulsion from the club.

CSC Registration – Membership Season

New members can sign up for CSC membership on Cheltenham's iClassPro site.

All swimmers are required to be members of the Cheltenham Swimming Club. This is separate to your monthly / term squad fees.

All Memberships fees need to be paid in full before swimmers will be allowed to participate in any training sessions.

Membership Registration Fees

All squad members are required to be members. This membership allows you to compete in CSC competitions as well as encouragement meets.

Non-Competitive Squads - Intro, Dev, Youth and Senior Fitness

Swimmer - \$165 including GST

Adult Squads -

Adult Squad Swimmer - \$50 including GST

Competitive Squads - Junior, State, National, Performance

Competitive Squad swimmers and swimmers who wish to participate in official Swimming Victoria meets will pay this fee via Swimming Victoria when they join or renew their membership.

The membership fee will be reviewed at the end of the financial year and subject to change.

Training Fees

Your fees are calculated based on the number of training sessions swimmers need in their respective squad, as well as additional support.

Each swimmer pays a training fee and fees are billed monthly via direct debit.

Fees are due and payable within 7 days of invoice. A late payment fee of \$20 per month may be charged for fees that are outstanding for more than 14 days.

Failure to keep up with fee payment may result in swimmers being unable to take part in Club training or activities.

Your commitment is for the entire 12 month season starting from the commencement of your membership.

Members will be liable for all fees until written notice of termination of membership is received by the club. Members will still be liable for all outstanding fees at the time of termination of membership. If a collection agency is required to collect outstanding fees, then the cost of that collection is to be borne by the swimmer or their guardian.

Fees will be reviewed at the end of the financial year and subject to change.

Training fees and membership registration fee are non-refundable and are payable in advance.

Makeup Tokens

Make up tokens are only available for the following squads:

- Introduction
- Development
- Youth Fitness
- Senior Fitness

No make up tokens will be issued unless a **medical certificate** is supplied to the Cheltenham Administrator admin@cheltenhamswimclub.com.au

A token for the missed session due to injury or illness will be **valid for 30 days** (or at the discretion of the Cheltenham Administrator).

24 hours notice to request the use of a token must be provided to the Cheltenham Administrator.

Holiday and Long Term Absences

In the event of a non-illness absence the club must be advised at least 4 weeks in advance in writing to CSC Treasurer or CSC Admin. Only absences longer than 4 weeks will be considered.

All requests for fee waivers will need to be approved by the CSC committee before being applied.

Cancelling Memberships

If swimmers stop training please contact the CSC Treasurer via email to have fees discontinued or adjusted. Four weeks written notice to the Administrator of the club is required on termination of membership.

Families experiencing difficulty with the payment of training fees should contact CSC Treasurer treasurer@cheltenhamswimclub.com.au to make a suitable payment plan.

Family Discount

Family discounts apply as follows for families with 2 or more swimmers:

- Child in highest squad full training fee
- Second child (next squad down) 5% discount
- Third and additional children 10% discount

(does not apply during restart or government restricted timetable)

Payment Methods

All Club training fees will be done by monthly bank direct debits processed by Payrix and iClassPro. IClassPro and Payrix use a secure portal to store and encrypt all bank data. More information can be found here:

<https://www.payrix.com/au/pax-privacy-policy>

[PCI DSS Certificate Level 1 \(AUS\)](#)

Other business is carried out online (via credit card or EFT). Members can make payments for uniforms, camps, etc. online. Send all queries to treasurer@cheltenhamswimclub.com.au

Updates on Club Activities

I agree to join Team App immediately after registering to ensure that I am able to receive updates on all club activities: competitions, training and social activities.

I agree to also visit the CSC website regularly, as I understand that hard copies of information will not be handed out. I am aware that the club's website can be accessed via www.cheltenhamswimclub.com.au If required, I am also aware that I can seek instructions on how to access Team App by contacting the Club, via e-mail, at admin@cheltenhamswimclub.com.au

Please advise the club in writing if a member suffers from any condition or illness which may require special treatment.

Declaration

By registering with the Cheltenham Swimming Club, you agree to have read, understand, and abide by all items contained in these Terms and Conditions. You also agree to read and abide by the club handbook.

As legal guardian of my designated student(s), I hereby consent to all student(s) participating in this facility's program(s). I recognize that potentially severe injuries can occur in any activity involving height or motion, including tumbling and related activities including, swimming and physical activity in general. I understand that it is the express intent of all staff and personnel to provide for the safety and protection of my student(s) and, in consideration for allowing my student(s) to use these facilities, I hereby **COVENANT NOT TO SUE and FOREVER RELEASE** this facility, affiliated and partner companies and organizations, property owners and lessors, staff, contractors, subcontractors, teachers, coaches, owners, directors and other members involved in this facility's program(s), from all liability and for any

and all damages and injuries suffered by my student(s) during instruction, supervision, and/or control during any and all classes or extra activities.

I agree to abide by the rules, regulations and policies of Cheltenham Swimming Club, Swimming Victoria, Swimming Australia, FINA and Metro District South Swimming Association, including Swimming Australia's Anti-Doping, Member Protection and Privacy Policies

I authorise Cheltenham Swimming Club and Swimming Victoria to use and disclose to related and relevant bodies any of my personal information that may be necessary to implement the rules, regulations and policies as outlined above.

I agree to abide by the Swimming Australia Code of Conduct, which state:

- Play by the rules.
- Never argue with an official. Always use the appropriate rules and guidelines to resolve a dispute.
- Control your temper. Verbal abuse of officials and sledging other swimmers. Deliberately distracting or provoking an opponent are not acceptable or permitted behaviours in any sport.
- Work equally hard for yourself and/or your team.
- Be a good sport. Applaud all good performances whether they are made by your team or the opposition.
- Treat all participants in your sport as you like to be treated. Do not bully or take unfair advantage of another competitor.
- Cooperate with your coach, teammates and opponents.
- Participate for your own enjoyment and benefit, not just to please parents and coaches.
- Respect the rights, dignity and worth of all participants regardless of their gender, ability, cultural background or religion.

The full Code of Conduct can be found here:

<https://swimmingausprd.wpengine.com/wp-content/uploads/SA-Code-of-Conduct-2024.pdf>